

Program: BE Information Technology

Curriculum Scheme: Revised 2012

Examination: Final Year Semester VIII

Course Code: **ITC 8041** and Course Name: **Enterprise Resource Planning**

Time: 1 hour

Max. Marks: 50

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Note to the students:- All the Questions are compulsory and carry equal marks .

Q1.	The _____ module's internal functions do not directly interact with the data or processes of other modules.
Option A:	Finance
Option B:	Quality Management
Option C:	Quality Management
Option D:	Plant Maintenance
Q2.	ERP is restricted to being a _____ operations system in the country.
Option A:	Finance
Option B:	Budgeting modules
Option C:	Manufacturing
Option D:	Transaction-oriented
Q3.	_____ module supports the entire sales and purchase processes from start to finish.
Option A:	Order management
Option B:	Sales management
Option C:	Purchase management
Option D:	Master Data Management
Q4.	_____ maintains reports of warehouse supplies.
Option A:	ERP financial module
Option B:	ERP Inventory software module
Option C:	ERP Resource module
Option D:	ERP verification module
Q5.	Web ERP is suitable for _____ .
Option A:	Both small and big organisations
Option B:	Only big organisations
Option C:	Medium scale organisations
Option D:	Only small organisations
Q6.	The heart of data warehouse is its _____ where the bulk of data resides.
Option A:	current data
Option B:	raw data
Option C:	new data
Option D:	reports

Q7.	The data warehouse archives contain _____ of significant, continuing interest and value to the enterprise.
Option A:	new data
Option B:	current data
Option C:	old data
Option D:	meta data
Q8.	_____ is a sub-set of an enterprise-wide data warehouse which supports an enterprise element.
Option A:	data mining
Option B:	OLAP
Option C:	meta data
Option D:	Data mart
Q9.	
Option A:	Data mining is a powerful new technology to _____ from large databases.
Option B:	extraction of hidden predictive information
Option C:	generating reports
Option D:	retrieving data
Q10.	ETO means
Option A:	Engineer-to-Order
Option B:	Engineer-to-Offer
Option C:	Enterprise-to-Order
Option D:	Enterprise-to-Offer
Q11.	One common mistake that companies resort when selecting an ERP system is
Option A:	Non biased selection
Option B:	Over-emphasis on system cost
Option C:	Complete set of requirements
Option D:	Not relying on vendor demos
Q12.	___ are collected and archived in a manner that offers full support for ___ process control techniques.
Option A:	Product quality metrics, Statistics
Option B:	Statics, Product quality metrics
Option C:	Production quality, Statistical
Option D:	Product quality metrics, Financial
Q13.	All of the following costs are likely to decrease as a result of better quality except _____
Option A:	customer dissatisfaction costs
Option B:	inspection costs
Option C:	maintenance costs
Option D:	warranty and service costs
Q14.	The _____ planning features of most ERP systems offer, both rough cut and detailed capacity planning.
Option A:	production.
Option B:	testing.

Option C:	capacity.
Option D:	marketing.
Q15.	The computation of the _____ is one of the most complex calculations.
Option A:	forecast.
Option B:	production
Option C:	sales
Option D:	planning
Q16.	An enterprise is a group of people with
Option A:	Minimum time.
Option B:	Easy process
Option C:	Faster response-to-market changes.
Option D:	Manufacturing make-to-stock products
Q17.	_____ is a track-proven technology applicable to every company.
Option A:	OLAP.
Option B:	Supply chain management.
Option C:	Data mining.
Option D:	Data warehousing.
Q18.	The _____ team normally includes hired consultants and the in-house team.
Option A:	work team
Option B:	project management team.
Option C:	executive committee.
Option D:	all the above.
Q19.	Project planning phase is _____ in ERP implementation.
Option A:	fifth phase
Option B:	first phase
Option C:	seventh phase
Option D:	third phase.
Q20.	For ERP implementation, the representatives should select from _____.
Option A:	one department.
Option B:	each department.
Option C:	in house team.
Option D:	executive committee.
Q21.	Which phase is most difficult phase in ERP implementation?
Option A:	Getting down to work.
Option B:	Going live.
Option C:	Post implementation.
Option D:	Configuration.
Q22.	_____ handling and sharing has become a vital process for efficient and effective working of any organisation.
Option A:	Material
Option B:	Resource
Option C:	Information

Option D:	Database
Q23.	_____ became the fundamental concept of production management and control.
Option A:	BOM
Option B:	MRP
Option C:	ERP
Option D:	MRP2
Q24.	What is one of the key resources of every organisation, in today's competitive business environment?
Option A:	Employee
Option B:	Information
Option C:	ERP
Option D:	Database
Q25.	When a customer needs to check the performance of the company before he places an order, which department has to be in a position to provide the necessary information?
Option A:	Production
Option B:	Quality
Option C:	Marketing
Option D:	Finance

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Question	Correct Option
Q.1	B
Q.2	D
Q.3	A
Q.4	B
Q.5	A
Q.6	A
Q.7	C
Q.8	D
Q.9	A
Q.10	A
Q.11	B
Q.12	A
Q.13	C
Q.14	C
Q.15	A
Q.16	C
Q.17	B
Q.18	A
Q.19	D
Q.20	B
Q.21	A
Q.22	C
Q.23	B
Q.24	B
Q.25	C